

HEALTH SELECT COMMITTEE

DRAFT MINUTES OF THE HEALTH SELECT COMMITTEE MEETING HELD ON 24 APRIL 2018 AT KENNET COMMITTEE ROOM, COUNTY HALL, TROWBRIDGE.

Present:

Cllr Christine Crisp (Chairman), Cllr Gordon King (Vice-Chairman), Cllr Chuck Berry, Cllr Clare Cape, Cllr Mary Champion, Cllr Gavin Grant, Cllr Howard Greenman, Cllr Mollie Groom, Cllr Deborah Halik, Cllr Andy Phillips, Cllr Pip Ridout, Cllr Fred Westmoreland, Diane Gooch and Irene Kohler

Also Present:

Cllr Ben Anderson and Cllr Jerry Wickham.

30 Apologies

An apology for absence was received from Cllr Graham Wright.

31 Minutes of the Previous Meeting

Resolved:

To approve and sign the minutes of the previous meeting of this Select Committee held on 6 March 2018.

32 Declarations of Interest

There were no declarations of interest made at the meeting.

33 Chairman's Announcements

The Chairman made the following announcements:-

- SWAST - 2017/18 Quality Report**

South Western Ambulance Service NHS Foundation Trust would welcome the Committee's comments on its 2017/18 Quality Report. This was due to be circulated on 16 April but had been

slightly delayed. The Quality Report had now been received and would be circulated to members of this Committee for comments to be sent back to the Senior Scrutiny Officer.

Cllr Gavin Grant was reassured that his request for the additional information following the September meeting had not been forgotten; a reminder had been sent and a response from Paul Birkett-Wendes was awaited.

2. **Adult Care Charging Policy update**

At the 9 January 2018 meeting the Committee resolved to receive confirmation, possibly via an announcement after 31 March 2018, that all re-assessments had been undertaken. The following update had now been received:

Until recently, the Financial Assessments and Benefits Team had been on schedule to complete all re-assessments by the end of March 2018. All service users had been contacted about the reassessment process and to offer a date for an appointment.

Many of the remaining cases were more complex and, unfortunately, more recently, a number of service users had not been at home at the time of their appointments or had called to rearrange (for example because a family member was no longer available to support them). Some appointments had needed to be rescheduled several times. This meant that by the end of March there were a number (around 80) reassessments still outstanding. Most of these had now been rescheduled and it was expected that all would be complete by the end of May 2018.

3. **Corporate Peer Challenge**

The feedback report received from the Local Government Association following the Corporate Peer Challenge that took place in November 2017; and the draft action plan which had been developed to reflect the feedback and recommendations made had been considered by [Overview and Scrutiny Management Committee on 20 March](#) and [Cabinet on 27 March](#).

4. **Integrated Community Equipment and Support Services - Recommissioning**

[Cabinet on 27 March 2018](#) resolved to:

a) To agree to the opportunities being explored for a joint

commissioning exercise between BaNES, Swindon and Wiltshire STP, of integrated community equipment and support services.

b) To authorise an exemption to Wiltshire Council's Integrated Community Equipment and Support Services to enable up to a further 18 months extension of the Medequip contract, that will be applied in a 12 months period, plus the option for a further 6 months.

The committee would be kept informed of progress on this.

5. **NHS Health Checks Rapid Scrutiny**

An opportunity to take part in this Rapid Scrutiny exercise on Tuesday 26 June 2018 at County Hall, with a briefing at 9.00am and the meeting starting at 10.00am (until 12noon) had been advertised in the previous week's Elected Wire. Any Member wishing to take part or have any questions were requested to contact Marie Gondlach, Senior Scrutiny Officer.

6. **Places of Safety**

The CCG had provided the following update.

Since the last Health Select Committee meeting the issues raised by the then Interim Director of Adult Social Services and Public Health regarding the Place of Safety and Section 136 assessments for Swindon patients in Wiltshire had been satisfactorily resolved, with a workable solution reached between Swindon CCG and Wiltshire Council.

7. **User engagement with Adult Care**

The Committee had been informed at its January meeting of Cabinet's review of its commissioning of the statutory HealthWatch function and the delivery the non-statutory functions with regards to user engagement with Adult Care. The Committee was also given a tender process update at the March meeting.

Wiltshire Council had now awarded the supplier contracts as follows:

Help and Care had secured the contract for the Healthwatch Wiltshire tender. Help and Care already had Healthwatch contracts across the south

Wiltshire Centre for Independent Living (WiltsCIL) had secured the contract for the Service User Engagement service. It was

already an established provider in Wiltshire, delivering support services to adult social care customers over the past eight years.

Both contracts were awarded for three years to run from 1 June 2018 with an option to extend for a further two years.

34 **Public Participation**

There were no members of the public present or councillors' questions.

35 **Wiltshire Safeguarding Adult Board - update**

Consideration was given to a report by the Chairman of the Wiltshire Safeguarding Adults Board which updated the Committee on:-

- Two Safeguarding Adults Reviews the Board had undertaken.
- How the learning from those reviews would help more effectively.
- The Board's Business Plan for 2018-2019.

The Board Chairman explained in some detail the process that had taken place in carrying out the two anonymised Safeguarding Reviews and stressed that much had been learnt from the process and some changes had already been implemented. Further changes would be introduced and he would update the Committee in due course. It was important to note that the reviews did not seek to apportion individual blame for shortcomings but that all involved sought to work together to determine how improvements and further safeguards could be brought about.

During discussion, it was acknowledged that there was a need to ensure that before a patient was discharged from care, there was a need to ensure that the person was being discharged to a safe environment and that any appropriate care required was available, including in that individual's own home. There was generally more emphasis on keeping vulnerable people in the community as much as possible but at the same time due attention needed to be given to potential risks.

Members were pleased to note the development of an adult Multi-Agency Safeguarding Hub (MASH). However, it was pointed out that the implementation of a MASH in itself would not help agencies to improve outcomes but with adequate resources and successful planning there would be potential for this new operation arrangement to help:

- Provide effective, consistent, multi-agency safeguarding arrangements.
- Increase understanding and application of the Mental Capacity Act.
- To more effectively assess risk.

- To identify emerging concerns.

The Committee sought reassurance that advocacy was always considered when appropriate as it appeared not to have been used in one of the cases. The Chairman of the Board offered to look into this and report back.

After further discussion during which Members examined the Board's Business Plan.

Resolved:

- (1) To thank the Chairman of the Wiltshire Safeguarding Adult Board for presenting his report and answering the Committee's questions.**
- (2) To welcome the Chairman's offer to circulate, for the Committee, the outcome of the Board's discussion regarding the data charts included in the report.**
- (3) To invite the Chairman of the Board to update the Committee on the outcome of the safeguarding adults reviews mentioned at this meeting, including the offer of advocacy.**
- (4) To receive the Board's next three-year strategy in 2019.**

36 Maternity Transformation Plan

The Committee received the following update which had been provided by the Clinical Commissioning Group (CCG) regarding the Maternity Transformation Plan.

"The CCG has received positive feedback from NHS England on its maternity transformation plan.

The CCG's dedicated project midwife has commenced in post and they are moving to mobilisation phase.

The dads pad app will be launched in May and work has commenced on developing the maternity app – they had offers of help with the Dads Pad app from interested grandparent members on this committee, so watch this space!

In terms of talking to the public about findings and options, they have extended the timeframes for public consultation to ensure they have appropriate time.

This means the CCG will be seeking the public view on options from September through to December this year. They will come back to the committee to share the options and all supporting evidence, including next steps when available, and will make sure committee members remain fully briefed."

Resolved:

To note the contents of the update provided and to welcome further updates at key stages of the project.

37 Extra Care Housing and Housing Related Support

The Committee received a short verbal update on extra care housing and housing related support prior to consideration by Cabinet on 15 May 2018. It was noted that there was still some work to be completed in relation to Extra Care Housing and Housing Related Support before the Council could consider tendering for a new provider, which included:-

- Customer consultation in relation to the type and level of services they would like to be provided at these schemes.
- Review of care and funding models to ensure that the schemes provided a service which was appropriate and affordable for both the customer and the Council.
- Develop a specification for each service and commissioning intentions for delivering the service.

It was noted that this work was likely to take 12 to 18 months to complete and that contracts would need to be awarded to ensure that current arrangements were maintained in the intervening period.

The Chairman suggested that a task group with a limited number of meetings, or a Rapid Scrutiny Exercise, might be useful to consider the key points of the review, alternatively an overview & scrutiny Member could be appointed as a representative on the relevant board. Furthermore, she enquired as to whether the review also included Sheltered Housing.

Resolved:

To note the update and that consultation would take place with the Cabinet Member for Adult Social Care, Public Health & Public Protection and appropriate officers to agree the best format of scrutiny involvement with the review.

38 Better Care Plan

Consideration was given to an update report from the Portfolio Delivery Manager – Integration, Wiltshire Council and Clinical Commissioning Group on the Better Care Funding Programme, which included an update on the Section 75 agreement for 2018/19. This had been presented to the Health and Wellbeing Board on 29 March 2018.

It was pointed out that:-

- Overall non-elective admissions for Wiltshire were around 10.7% higher than last year, but this was driven in the main by changes in coding at a couple of trusts and some transfer of responsibility from Specialised to CCG Commissioning, without these changes the increase would be around 4.8%. Avoidable emergency admissions were down 1% and admissions from non-LD (Learning Disability) care homes were down nearly 3% on the same period last.
- New permanent admissions to care homes remained at historically low levels due in part to availability of care homes.
- The percentage of people at home 91 days post hospital discharge had reduced, data quality issues were causing issues with regards to the production of accurate performance information which was being managed to ensure reliable information for 2018-19.
- The number of Delayed Transfers of Care days continued to fall and performance was improving on that seen earlier in the year, however our position remained above the planned trajectory.
- Urgent care at home continued to see more referrals, with 72 in January, which was close to the target of 80 people, however the % of admissions avoided was lower at 75%
- Help to live at home activity increased in January for new cases, the total was 47 compared to 28 in December
- Urgent Care at home activity had increased 36% on the same period last year which aligned to the delayed days that had reported 6.4% lower than the same period last year, but remained well above trajectory for October 2017. This was a positive move as the Better Care Fund workstreams embedded; however further work was required to enable the system to be sustainable in 2018 and into 2019.
- Intermediate Care Bed admissions were at a level broadly similar to the same period last year but discharges were 2% higher. Domiciliary Care activity for new clients was 4.5% higher than the same period last year and ongoing support was 7.2% higher suggesting the new models of care to support Home First was starting to change the system model from residential to normal residential of choice.

During discussion, Members enquired as to how reliable was the data information provided for 2017/18; it was explained that the figures for 2015/16 were somewhat overstated but new systems were now in place which resulted

in the provision of more accurate data and also the easier and more efficient discharge of patients from hospital with a new recording system.

The Committee was reminded that the Better Care Plan Task Group had previously recommended to this Committee at its meeting on 10 January 2018 that the monitoring of the Better Care Plan be monitored, as a topic for scrutiny, against the following five national performance areas:-

- Admissions to residential and nursing care.
- Success of reablement and rehabilitation.
- Delayed transfers of care.
- Avoidable emergency admissions.
- Patient and service user experience.

After further discussion,

Resolved

- (1) To note the contents of the update report.**
- (2) To request an update from officers on the Better Care Plan Task Group's recommendations, including confirmation that "User experience" was being monitored.**

39 Delayed Discharges

The Committee received a summary of DTOC (Delayed Transfer of Care) delayed days for January 2018 which showed:-

- Wiltshire delayed days increased by 29.8% (482 days) in January, which was 775 days higher than the trajectory of 1,325 days.
- NHS delays were 1,306:
 - Increased in January by 26.4% over trajectory by 511 days.
 - Great Weston Hospital, Swindon, Royal United Hospital, Bath and Wiltshire Health & Care had the largest number of delays.
- Adult Social Care delays were 657:
 - Increased in January by 37.1% over trajectory by 236 days.
 - Salisbury NHS Foundation Trust and Wiltshire Health & Care had the largest number of delays.
 - Acute delays accounted for around 65% of Adult Social Care delays.

During discussion, it was noted that there was a great deal of work being undertaken by all agencies involved to help overcome the problems associated with delayed discharges. The Care Quality Commission (CQC) was due to

publish a report on a systems review but this would not be available until June 2018.

Members considered how best scrutiny could be involved in helping to overcome this problem and a suggestion was made that possibly a member of this Committee might be appointed to one of the boards involved with the Better Care Plan, possibly the Integration and Better Care. A further suggestion was made that possibly the Chairman and Vice-Chairman of this Committee attend meetings of the Health and Wellbeing Board and report back on issues to this Committee.

Resolved:

- (1) To ask the Cabinet Member for Adult Social Care, Public Health & Public Protection to provide a brief update, possibly as a Chairman's Announcement, on the outcome of the CQC review (to be published in June) and the key actions for Wiltshire.**
- (2) To welcome an update on the Better Care Plan and Delayed Transfers of Care after winter 2018 (in the spring of 2019) including Allocation of Better Care Fund.**
- (3) To invite the Cabinet Member to consider further scrutiny involvement such as appointing a member of this Committee to one of the boards involved with the Better Care Plan.**

40 Task Group and Programme Boards Representatives Updates

The Committee received updates on the activities of active task groups and from members of this Committee who had been appointed as overview & scrutiny representatives on programme boards.

Resolved:

- (1) To note the updates on task group activity provided.**
- (2) To note that Cllr Haley Spencer had stepped down from the Children & Adolescents Mental Health Services (CAMHS) Task Group and endorse that it continue as a 4-member task group.**
- (3) To congratulate Natalie Heritage, Senior Scrutiny Officer, on the considerable contribution she had made to the work of this Task Group.**

41 Forward Work Programme

The Committee received a document showing the relevant items from the Overview & Scrutiny Forward Work Programme.

Resolved:

To note the Forward Work Programme for this Committee.

42 Urgent Items

There were no urgent items of business.

43 Date of Next Meeting

Resolved:

To note that the next scheduled meeting of the Committee was due to be held on Wednesday 11 July 2018, at County Hall, Trowbridge, starting at 10.30am.

(Duration of meeting: 2.00 pm - 4.40 pm)

The Officer who has produced these minutes is Roger Bishton, of Democratic Services, direct line (01225) 713035, e-mail roger.bishton@wiltshire.gov.uk

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